

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

Committed

1. Committed – involved - Already active in the Physical Activity Sport and Health Strategy
2. Committed - involved - Already am involved in groups.
3. Committed - involved - Already involved in village council. We do our best.
4. Committed - involved - Already very involved in local area
5. Committed - involved - As above we are already involved in all the services available in our village. Short of washing the road signs I'm not sure what else we could do.
6. Committed - involved - As someone that is already involved in a number of different organisations and groups in my local area I am not sure.
7. Committed – involved - Currently a carer, and doing a part time degree so do not have much time or energy. Recent cuts have made situation more problematic with person I care for.
8. Committed - involved - I already do a lot of volunteer work.
9. Committed – involved - I am already on three committees - surely that is enough!
10. Committed - involved - I am fully involved already.
11. Committed - involved - I am fully involved already.
12. Committed – involved - I'm already very involved in the local area
13. Committed – involved - Satisfied in what I am in
14. Committed - n/a - none at the minute
15. Committed – n/a - About to relocate to highland so not possible.
16. Committed - n/a - Have more opportunities in evenings and weekends.
17. Committed – n/a - It would be so much better for your survey if you would send future forms (like this) to someone else. I really am not in a position to help. Sorry
18. Committed - n/a - No - already involved in different groups.
19. Committed – n/a - No, my area has tons of volunteers from all walks of life, thank goodness and it shows.
20. Committed – n/a - No, not really.
21. Committed – n/a - Not at present ..but perhaps in the near future..
22. Committed – n/a - Not at present as I have young children
23. Committed – n/a - Not for next 6 months
24. Committed – n/a - Not having to pay rent to the moray council for premises which we struggle to maintain.
25. Committed - n/a - Not until I retire.
26. Committed – n/a - Try and get involved where possible. However work commitments (shifts) make availability difficult
27. Committed – n/a - Unfortunately not.
28. Committed – n/a - When I stop working
29. Committed - n/a -Having more time - full time working doesn't allow for lots of free time
30. Committed – n/a -sorry not muchworking full time and the rest in a public sector role - would be happy to get involved in physical activity opportunities at the weekend - flexible involvement
31. Committed- involved - I am involved already.
32. Committed –n/a - No - already involved in different groups.
33. Committed –school - I already work and look after a house and 3 kids, am a member of the parent council and support my children's schools as they need more support due to cuts in support staff.

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

General

1. General – comment - allow people to do what is right without interference
2. General – comment - Being allowed to retire at 60.
3. General – comment - Clearer vision from the politicians and stop the NIMBY attitudes
4. General – comment - I don't think you should worry about that. If you only worry about carrying out your statutory duties, those concerned with the other areas will have to take up the slack. If that doesn't happen, the service wasn't that needed.
5. General – comment - I get heavily involved in my local village. Lack of support provided to it to be sustainable, yet want us to take on more
6. General – comment - I pay my Council Tax for people to deliver services, I don't think it is up to me to get involved in helping delivering these
7. General – comment - If the Partnership & Council recognised themselves the issues I care about so they are not perceived as just the insane ramblings of an English man & incomer.
8. General – comment - It is impossible to get involved if all people can do is close everything
9. General – comment - It's no use asking working families to get involved; they don't have the time to volunteer. Retirees with time on their hands should be encouraged to put their skills and experience to use.
10. General – comment - Less bureaucracy
11. General – comment - Lighting a fire / rocket up some of the scroungers to take a bit of pride in their community.
12. General – comment - Listen to public opinion and forget politics get rid of the "we have always done it this way mentality" and internal empire building
13. General – comment - Make the days into 30hrs and a 15 day week.
14. General - comment - More initiatives in rural areas
15. General – comment - None - a very friendly bunch at Moray Council!!
16. General – comment - Not really but I think a lot of people don't get involved because locally it is the 'usual' faces that get involved in everything with their own agendas
17. General – comment - not whilst the council continues to ignore the electorate of the area and freeloading councillors sit on their hands
18. General – comment - On the next page there was no option to put self-employed full time or part time - that might have been interesting to you to find out.
19. General – comment - Partners in Moray, Councillors & Moray Council employees etc. who understand that they need to know all relevant legislation. Should not just refer everything to the equalities officer.
20. General – comment - People should mind their own business and things will run themselves or go under and if so shows they were not viable
21. General – comment - Stop having everything in Elgin
22. General – comment - The feeling that someone cares. I have had 100+ serious incidents, caught people stealing, yet no prosecutions at all.
23. General – comment - The generation below us have not seen the need to get motivated because of personal demands, work and are too busy, they only get involved if they are affected, parents ??? Are often young children
24. General – comment - The old people want the younger ones to join and do exactly as they are used to doing.
25. General – comment - There is virtually no real representation of the business community in this group and this survey is far too complicated to provide valuable results. Likely to be a complete waste of time

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

26. General – comment - To be supported as an individual and/or group
27. General – comment - Update....change leaders and the same oil same old approach that stagnates everything
28. General – comment - We are as involved as we want to be and would just like to have confidence in our public agencies.
29. General – comment - We are exploring openings all the time
30. General – comment - Yes ..outlaw any future referendum on independence
31. General – comment - Yes, change the Scottish Government.
32. General – comment - Yes. If the Council tax system was fairer and help available for those living on other income and no benefits we would have some spare cash to spend in our community.

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

Support Required – Service Areas

Community

1. Community – capacity building - Communities developing to take over services need to be supported by CSU.
2. Community – capacity building - Finding a local rep to kick things off in our community with council back up.
3. Community – capacity building - Help to get organised and council to provide materials and tools.
4. Community – capacity building - I have started with ray's opportunity at the community cafe but this is mainly for people with learning difficulties. Now we are doing a cooking lesson for young mums, only one mum attended past Monday. I think health visitors that are in direct contact with the mums and see someone does not have a healthy diet or doesn't know about it should be able to refer her through to these workshops. Better communication with community organisations would be a plus. If I see things that I can help I will help as my own personal experience can help people ranging from mental problems and troubled youth/teen but I got no work experience.
5. Community – capacity building - Improved structure in which to become involved
6. Community – capacity building - Improved support to increase membership of groups (like the environmental group mentioned would help ensure more was done. Did this with the CSU then cut it!
7. Community – capacity building - Our area has a very effective residents association - could other areas follow this idea? Initially guided by Moray Council, but eventually becoming autonomous.
8. Community – capacity building - Planning for Real exercise. Continued support and continued public consultation. Access to agencies to support as required.
9. Community – capacity building - Provide more mini-golf or help for these to be established in local parks or sports area. I would help run one of those, but I would need payment or payment in form of an adequate share of the profits to support myself financially.
10. Community – capacity building - Support staff who have experience of engaging with communities at a local level to encourage communities to engage and influence decisions that affect them.
11. Community – capacity building - Was involved for a while in the local community council but left because of fairly toxic behaviour by one of the then members that the rest of the council could do nothing about. It was then disbanded. Would have appreciated being able to borrow a temporary arbitration chairman from the council to help resolve issues regarding procedure and behaviour
12. Community – capacity building -Support communities to develop themselves by building knowledge, skills and capacity to undertake services/provision which the council cannot continue to deliver/maintain
13. Community – capacity building -Yes. The value of the Third Sector is often cited as part of the solution but to leverage its potential it needs help. More specifically its core often needs support and facilitation so the org can do its work. The TSi quango is failing in this respect. It might be: accommodation, HR, publicity, ICT, accountancy. It's often not about money directly. Facilitate and support the people who can help you.
14. Community – comment - a better community spirit & we would all work together.

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

15. Community – comment - Why not get retired people more active in doing things? They are the ones who have the time. Working-age people are busy working and raising children; we don't have the time to do community work on top of that!
16. Community – community groups - Continued support for my local BALL group
17. Community – community groups - For local people to get more involved local hubs are necessary. This is why libraries, community halls and so on are vital infrastructure which allows people to act rather than making them feel deprived and helpless.
18. Community – community groups - I think there should be more groups for people with mental health issues
19. Community - coordination - Involvement needs to be simple and with an identified timescale, for example people could commit to 2 hours litter picking via booking a timeslot on line rather than an organised large scale litter pick.
20. Community – coordination - It was suggested that the local community councils could be actively involved in coordinating a register, rota around community volunteering responsibilities/projects. I.e. Know who would like to be involved in maintaining flower beds, managing toilets, driving an elderly person shopping – and be able to organise a rota and manage who does what.
21. Community – coordination - Organised volunteer groups for litter picking and gardening jobs
22. Community - coordination - somebody to take control and organise, delegate tasks for people to do
23. Community - coordination -Local contact in Lhanbryde. Perhaps notice board outside.
24. Community - coordination -More joined up services and easy ways to join in with community volunteering.
25. Community – empowerment - Empower the community council.
26. community – empowerment - Give each neighbourhood a community hub
27. Community – empowerment - More creative engagement and freedom - e.g. here's a pot of money for local kids - go use it
28. Community – empowerment - stronger powers for Community Councils.
29. Community – engagement - Be proactive knocking on doors for help.
30. Community - engagement - Free childcare of an evening if you want to hold public/volunteering events
31. Community – engagement - More engagement / support for local initiatives
32. Community – equipment - For the council to source freebies. E.g. if I was provided with seeds I would sow them in my garden then plant them out in the community when the flowers are ready.
33. Community – equipment - Supply of kit to do above
34. Community – equipment - Volunteer bibs and basic tools.
35. Community - equipment - Would need access to equipment
36. Community – event - Council whiskey-tasting sessions to promote local product among the elderly
37. Community – funding - An expense system linked to councillors would be a good start please
38. Community – funding - Better funding to rural areas and topics.
39. Community – funding - Give each town a budget to look after parks, gardens, local streets, overgrown back paths, litter picking and employ a 'Neighbourhood Coordinator' with a reasonable budget and who will recruit 'helpers' in each area of town. The lack of action in dealing with basic maintenance leads to increasing frustration with TMC
40. Community – funding - Help keep rent low for groups who work in the community

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

41. Community – funding - Help with revenue costs
42. Community – funding - Help with revenue costs rather than one off equipment costs
43. Community - funding - Help with revenue costs.
44. Community - funding - Long-term funding commitment
45. Community – funding - More autonomy and enhanced budgets for community Councils.
46. Community – funding - More help with revenue finding schemes. Funding is ok for start-up/equipment but not ongoing maintenance
47. Community – incentive - Reward scheme-such as free travel or leisure centre discount
48. Community - information - Advertise what is available
49. Community - information - Advertising "clean up" events so show how and when people can get involved.
50. Community – information - Better information on how to become involves, perhaps social media.
51. Community – information - Better publicity, however time commitments usually prevent me from getting involved.
52. Community - information - heighten the profile of the Community Association/Council
53. Community - information - I am a single parent, attending community meetings in the evenings is very difficult, being made aware of events that require local support and assistance through social media would be great.
54. Community – information - I have to admit that I never realised until recently that there are so many more voluntary organisations in the area that need assistance, so perhaps more information may be included in the local newspapers, not as a supplement, but as an actual 2 or 3 page
55. Community – information - Information about opportunities on the council website and a bit of publicity in northern scot
56. Community – information - Let me know what is happening
57. Community – information - Match skills available with actual needs. Ask me - I need information in an accessible way with full details. Whilst I take full responsibility for pro-active enquiry, I don't know what I don't know
58. Community - information - Maybe publicise opportunities to get involved in community activities more rigorously through Community Councils.
59. Community – information - More advertising for volunteers
60. Community - information - More advertising of what is available and/or articles in local press
61. Community – information - More advertising. Also re voluntary work. I tried to join children's panel and was turned down. Very off putting to be rejected when prepared to give own time. I was a teacher and also thought about helping with adult literacy but have been discouraged.
62. Community – information - More information about the possible services to get involved in
63. Community - information - More information of services on social media and website
64. Community - information - More information, recruitment drives, interest from partners.
65. Community - information - More local meetings to discuss issues. (Happy with many services, e.g. binmen)
66. Community – information - More publicity on classes etc., available for activities in the local area.
67. Community – information - More use of online tools: web sites, forums, social media to allow discussion, announce events, etc.

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

68. Community - information - No, but I can suggest how to get others more involved, erect notice boards in village centres which anyone can access, this would let us advertise events etc. they have all gone
69. Community - information - People don't know where to start, what's available and it's difficult to find such information. The CSU used to help groups increase their membership but you cut it back to very little and it no longer has the capacity.
70. Community - information - Prepare a volunteer register, maybe online where Moray residents can display skills, experience and availability for work in the community.
71. Community - information - Public comms
72. Community - information - Set up a database of volunteers - who does what and when. Make it easier to claim expenses - e.g. have one overall budget assigned to 'Volunteering' for ALL Health and Social Care activities. It's embarrassing to have them returned as wrong budget.
73. Community - information - Stronger information link with Community Councils to identify the 'jobs' requiring support e.g. clear up days, painting sessions etc.
74. Community - information - target a wider social [sic] audience [sic] to encourage diversity. Advertise wider as so many local projects are only discovered by word of mouth. Look at ways to involve more people.
75. Community - information - There is a lack of easily found information available on "how to get involved and what to get involved with". Moray Council could assist organisations like tsiMORAY to advertise for volunteers and explain what support is available - perhaps through Social Media.
76. Community – information - Web pages detailing areas requiring volunteers and qualifications required - a sort of job centre?
77. Community – information - Yes if website and Facebook etc. and information points showed groups we can join to help in community.
78. Community – invited - As I am quite busy providing dancing lessons to groups. I have little spare time but volunteering on an occasional basis might be possible. I was pleased to see a lady from the council handing out leaflets and asking for volunteers recently at the local te
79. Community – invited - Being contacted personally
80. Community – invited - Email subscription to details of what's going on in local area (via community council, for example) and requests for help. I wouldn't have a clue whether assistance is required and I may well be able to help. The first step is a communication strategy that
81. Community – invited - Should the council request volunteers I would consider this 93 they made a list of where the help was needed
82. Community – participatory budgeting - If local community councils or area forums had budgets to decide on then they would have real power and I might be more likely to join.
83. Community – participatory budgeting - Try out more local democracy projects, such as the participatory budgeting.
84. Community - Participatory Budgeting.
85. Community – relationship - A more professional approach and open mindedness towards people with useful experiences (esp. When they are not British).
86. Community – relationship - There is still a tendency in Moray for anti-English sentiment to be condoned as "banter" this would not be tolerated for any other racial hatred, this has to stop to let us encourage people to all feel full members of this community
87. Community – service delivery - Council services which the council are struggling should be put out to the community to step up or lose it and follow through.

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

88. Community – service delivery - Encourage communities to take responsibility for upkeep and maintenance of facilities.
89. Community – service delivery - With regards to street cleaning, it would be helpful to know the council's service level and schedule so that voluntary efforts are best targeted to the areas that need it most, and at the best times - otherwise, volunteers risk cleaning streets already recently swept by the council. The council and community groups would need to work well together, and co-operate.
90. Community – skills - Again would depend on what was needed but planning meetings chaired by council, ability to work towards volunteering awards, gain qualifications.
91. Community – social enterprise - Bernard's watch would be nice!
92. Community – volunteer - Availability of paid or volunteer work suitable for a person with chronic illness and limited energy Change in housing benefit administration that would enable a small amount of work without threat of losing benefit
93. Community - volunteers - Country communities already contribute to their own facilities, people in towns should be encouraged to do the same, if we wanted a park for our children we had raise the funding ourselves!
94. Community - volunteers - Develop more volunteering opportunities (toilets/halls/grass cutting etc.).

Community Care

1. Community care – carer - more inclusive carer programs
2. Community care – Community care initiatives
3. Community care – elderly - Social groups for the elderly e.g. exercise classes
4. Community care – funding - Reduce social care budget
5. Community care – home care - Improved support services for carers of chronically sick children.
6. Community facilities – youth - More things to do for young people.

Community facilities

1. Community facilities – access - Easy access/availability and prove for community halls/small rooms etc. to run events.
2. Community facilities – access - Extend some service hours - if libraries were open in the evenings, working people could volunteer to be involved and also more folk could access them after work
3. Community facilities – access - Have easier access for disabled. COPD sufferer so walking difficult - car parking Elgin is all on slopes and nowhere near shops/centre
4. Community facilities – arts - Why does the council not use spaces such as the Buckie drifter to provide an arts centre or at least a venue for Buckie where artists can rent studio space cheaply, exhibit, play instruments together and put on musical and theatre performances for the pub
5. Community facilities – maintenance - Cullen Community Centre is widely used appreciated by all residents. It badly needs re-decoration as it has not been updated for a long time. One or two rooms were done this summer but the dormitories for visiting residential groups are sadly neglected - also the hall and dining room
6. Community facilities – support - The Covesea 'lighthouse' is a wonderful opportunity to re-create a part of British history and the Scottish input into building these very important buildings around our country

CPP

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

1. CPP – access - Open access to public review boards and spending
2. CPP – access - Open CPP meetings to individuals that are interested
3. CPP – access - Public meetings on important issues
4. CPP – information - Better public information concerning future plans and projects
5. CPP – service - Better services in outlying areas
6. HIE – broadband - Better broadband to rural areas,
7. Police – accountable - Local police to be elected; chief (proper) manifesto. Return to local policing accountable to local people.
8. Police – service - more community policing
9. tsiMORAY – social enterprise - Community charity shops

Economic development

1. economic development – staff - economic development officer allocated Dufftown

Education

1. Education – early years - childcare!
2. Education – early years - Have paid experts in early years to provide family support. Many families feel isolated and struggle on. Children aren't developing as well as they could. Families need to be able to build their confidence and to make sure the right messages around parenting are being put forward.
3. Education – early years - The ability to bring children too
4. Education - empowerment - Put more responsibility in the hands of schools or other groups with direct contact with provision users
5. Education - school - Joined up thinking. We try to improve the waterways around Forres, especially close to Forres Academy but face barriers from Teaching staff when we encourage them to act. School not interested and pupils are known to be major factor.
6. Education – skills - Evening classes to learn new skills which could be transferred to help the local community.
7. Education – youth - I would like to see much greater focus and encouragement on getting younger people involved. Ideally from school onwards but also people in thirties forties and fifties. Many of the main community groups are run by those retired who have more time but we need to find a way of involving the next generations in some way before it is too late
8. Education – youth - More youth opportunities - run clubs at schools (after school)
9. Education - youth - Young people here need ownership of their own places to teach them responsibility & being capable of organising.

Environment

1. Environment – engagement - More dialogue with planners and developers before planning decisions are made
2. Environment – equipment - Supply of plants and shrubs
3. Environment – gardening - Adopt an empty space to plant wildflowers and keep it tidy or donate flowers.
4. Environment – gardening - Community gardens

Governance and Administration

1. Governance - access - Better access to services in rural areas.

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

2. Governance - access - Hold council meetings around the area, where possible or appropriate, rather than only at council HQ.
3. Governance – admin - Less red tape and simplify things more
4. Governance – admin - More of a 'can do' attitude & less red tape.
5. Governance – Cllrs - Councillor's surgeries. Work shadowing of Council Officers. A day in the life of...
6. Governance – Cllrs - far more surgeries and group meetings with councillors to suggest from the floor how solutions can be reached much more quickly.
7. Governance- - Cllrs - Pro-active approach from councillors rather than re-active. Discussions, meetings with general public in community centres, town halls etc. prior to council meetings
8. Governance- - Cllrs - Reduce councillors and their money. It's like the MSPs a waste of money. They don't listen to one word they're told
9. Governance – Cllrs - Would get more involved in Moray issues but people keep saying that the councillors, that are on are just into this for their own good
10. Governance – engagement - be willing to allow members of the public to be involved.
11. Governance - engagement - If the council actually paid any attention
12. Governance - engagement - Less 'lip service' more honesty and the feeling that these surveys are just a ploy - when decisions have already been made council just going through the emotions
13. Governance - engagement - Need to feel that people are listening to at local level rather than decisions made without the needs of the people considered.
14. Governance - engagement - Some body that will listen and not fob you off to some other body that just does not care.
15. Governance – information - better or indeed any information on what you are looking for and in which areas of experience and geographical area are needed.
16. Governance – information - More positive reputation / publicity
17. Governance – outsource - Aberdeen and highland councils have got together to work things with each other for budgeting why can't you join in too it will save several cuts !
18. Governance – staff - Allow council staff to use work computers/email for community/voluntary/charity purposes in own time. (No cost to council other than wear and tear on keyboard/mouse).
19. Governance – staff - A development officer for upper Speyside would be of assistance to the whole area.
20. Governance – staff - CSU needs to be provided by the council.
21. Governance – staff - Sack more staff
22. Governance – staff- Time off work!
23. Governance – support - Moray council to take lead in acting as arbitrator for disputes within community councils, instead of at present "passing the buck" this can be effected by altering the scheme for community councils
24. Governance - volunteers - The Council should make better use of volunteers particularly those retired who might want to put something back into the community

Health

1. Health - access - central points for wellbeing support

Housing

1. Housing - estate - Sell off any potential housing sites

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey

COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

Question 6 – Can you suggest any changes or support that might help you to get more involved in your local area?

2. Housing - estate - Yes. We have enquired about purchasing a tiny piece of land at the end of our garden which is at the end of a council tenants' garden. We had hoped to grow veggies on it. It's totally unkempt and of no use to the tenant. We have been declined twice. Why? If it's of no use to the tenant and the Moray Council are desperate for money - we would buy it!!

Transport

1. Transport - cycle - Provision of wheelchair/cycle route from Aviemore to Spey Bay. Would bring in large amount of visitors.
2. Transport – parking - Blue badge areas are being used by people who do not have a blue badge. This is annoying, especially when because people who need them have to park further away when they may not be able
3. Transport – public transport - Better public transport would enable others to be involved - I am already fully committed
4. Transport – public transport - Better public transport.
5. Transport - public transport - Use public transport more to help with road congestion
6. Transport – travel - Groups that need support need transport assistance.

Waste

1. Waste – service - Provide an efficient simple waste service

Key

Black – MC budget consultation, survey; Black/purple highlight – focus groups; Black/green highlight – community group; Red – Citizens panel, customer satisfaction survey; Orange – CPP consultation, survey