

2017 Consultation Response Sheet

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Document title / ref	Consultation: (CPP / CPPEngageInfo/ SHB ref)
Key	Black - Q1 – priority; Orange - Q2 – do different; Red - Q3 – stop doing; Q4 – start doing; Q5&6 – community; Staff
Heads of Service / Partner / Rep	Mark Palmer Corporate Director: Corporate Services
Categories	<ol style="list-style-type: none"> 1. We like & will investigate it 2. We are & this is an update 3. We can't take this forward & this is the reason why 4. We like & will explore more with the public 5. We acknowledge & can explain 6. We have reflected on our priorities & your comments will inform our future direction

Feedback/Comments Received:	
Partnerships: Community Planning Partnership: Engagement - Information	
Refer to:	
CPP 230-18863 / Page 21 / Bullets 203-227	
<ol style="list-style-type: none"> 203. Expecting people to read volumes of complicated data and information before asking for people's views. 204. Explain exactly what the partnership wants from the community organisations to ensure their future 205. Explain what community planning is. 206. find some method of informing communities 207. getting information about what they do out there so more people know. 208. give us more information. 209. I would actually need to know what you are doing before I could tell you that. 210. Less obvious ones (HITRANS, MIJB, tsiMORAY) need more coverage to explain who they are & what they do. Speaking to people out & about in all areas of Moray - toddler clubs, schools - to get a broader picture. Explain what they can do - at the minute this just looks like another collection of government organisations without a specific aim. 211. Less reliance on information 212. Like myself, I think most of Moray will not even know who you are or what you do. 213. make more public the work they do so residents can see what the issues are and how they are with, maybe making use of social media 214. media outreach 215. More "paper" information 216. more publicity and information 217. provide more info and what they are doing and why to, the public 218. provide more information 219. Public awareness of their role 220. Publicise what they are about! 221. put out more service sheets and annual what's going on 222. Simplify the 10 Year Plan. Simplify engagement on the plan. Simplify questions which are far too broad. Working on economic development. TMC sections are not fit for purpose - give its remit to Business Gateway. 223. Unable to answer as it is not clear to me exactly what the partners 	

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actually do

224. Understanding community needs through risk and economic profiling

225. we don't know who or what the partners are or do

226. who and what are the partners? are they paid for by us in addition to council staff?

227. Writing in jargon: abbreviations: repeating. If the pictures on the Moray Community Partnership plan for the future is not people living in Moray then please stop and add local scenery.

Partner Response:

This feedback will be considered by the Community Engagement Group (made up of local volunteers, councillors and public sector employees) to assist improving the information that is made available for future engagement exercises. It is recognised that local public services cover a wide range of services and it is difficult to provide the right level of information to assist local people to understand what is done in sufficient detail to enable views about priorities to be provided. It's a challenge, but we will keep trying to improve. The addition of using social media was particularly useful during 2016.

Responded by: Mark Palmer, Corporate Director (Corporate Services) Moray Council

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